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Sylvester Rain Consulting

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NAICS Codes

511210, 512110, 519190, 541511, *541512,
541513, 541519, 541611, 541618, 541690,
541990, 561110, 561320, 561499, 561510,
611420

CORE CAPABILITIES

Microsoft 365 Cloud Technologies

- Microsoft Azure
- Cloud Operations Support
- Cloud Admin/Configuration
- M365 Product SME's
- Endpoint Device Management
- M365 Product Training

Helpdesk and Advanced Technical Support

Section 508 Compliance, Testing & Remediation

(Web, Mobile, Electronic and Document)

Zero Trust and Cyber Security Operations

Salesforce and SharePoint Development

Video/Film Production

Software Engineering

- Software Development
- COTS/GOTS Implementations
- Cloud Computing

Training

- Scrum Training
- Software/Technology Training

Project Support

- Business and Data Analysis
- Project/Program Management
- Quality Assurance
- Section 508 Compliance
- User Experience

Infrastructure Management

- NOC/SOC
- Data Center Infrastructure Management
- Cabling
- UPS Maintenance and Support
- Network Operations

PRIME PAST PERFORMANCE

- **Department of Defense Education Activity (DoDEA)**
M365 Cloud Services Operations and Maintenance, Tier 2/3 Support, Azure Administration & Product Management
- **United States Department of Agriculture (USDA) - (APHIS)**
MRP-ITD Division - Laboratory User and Systems Support Services, Advanced Technical Support, Training and Asset Management
- **United States Small Business Administration (SBA)**
Office Of The Chief Information Officer, Network Data Infrastructure Management, Section 508 Compliance SME Subject Matter Expertise and Testing
- **United States Army Corps of Engineers (USACE)**
PROMIS Web Content Management, Tier 1 Help Desk, Software Training and Enterprise Program Management
- **United States Department of Housing and Urban Development (HUD)**
Insurance Endorsement, Mail Room Support, Electronic Document Conversion and Data Entry
- **United States Department of Labor (DOL)**
Section 508 Compliance for the Office of Disability Employment Policy
- **United States Department of Health & Human Services (HHS)**
(ASFR), Section 508 Compliance Document Assessment and Remediation
- **United States Navy (NAVY)**
(SPAWAR) Agile Scrum Training and Coaching Support
- **District of Columbia Government**
DOH, DHCF, OCTO, DISB and OCTFME Custom Cloud Based AI Solution built on AWS GovCloud platform, Development and Support of the Smarttrip Kids Ride Free Program Application, Solarwinds Network Operations Center Support & Network Engineering, Film and Production Media Staffing Support, Budget Management Consulting, Salesforce Implementation, Configuration, Development and Consulting



DIFFERENTIATORS

Sylvester Rain is one of the only Washington DC Based 8(a), HUBZone and EDWOSB with a Niche in Zero Trust, Section 508 Compliance, Microsoft 365 O&M and Salesforce Development.

- Prime Government Past Performance
- Innovative Solutions
- Strategic Partnerships
- Customized Approach
- Commitment to Quality and Compliance
- Client-Centric Focus
- Technology and Innovation
- Nationwide Reach and Scalability
- 95% Employee Retention Rate

CORPORATE DATA

GSA STARS III Contract #: 47QTCB22D0030

Socio-economic Certifications:

SBA 8(a), HUBZone, EDWOSB, CBE

DUNS #: 080018677 | **CAGE CODE:** 7H6X6

UEI #: N1BDV4MAZP81

KEY TECHNOLOGIES AND PARTNERSHIPS



CLIENTS

